



Internal Medicine Lutz
1942 Highland Oaks Blvd. Ste A
Lutz, Fl. 33559 (813) 670-0035
Stanely E. Watkins, MD **Lakshmi Menezes, MD**
BethAnn Leaf, PA-C Emily Martin, MPH, PA-C

Dear,

Welcome to Florida Medical Clinic! We are happy that you have made our office your choice for your medical care needs. In order for us to provide you with excellent service and quality care, we ask that you take a few moments to read over some important information.

OFFICE HOURS:

Our office is open **Monday, Wednesday and Thursday** 7:30am-5pm, closed for lunch 12:30pm-1:30pm
Tuesdays 8:00am-6:30pm, **closed for lunch** 12:30pm-1:30pm **Fridays** 8:00am-2:00pm

SCHEDULING:

Our physicians recommend that you make an appointment with our office as soon as possible but no later than 30 days for a new patient visit. After receiving this letter you should call our office at (813)670-0035 to schedule an appointment. If you have a medical concern, please contact our office right away your physician will review your message and instruct you based on your individual situation. In most cases acute issues are seen within 24 hours by one of our providers. Our goal is for you to have easy access to medical care especially when you are sick.

AFTER HOURS CARE:

Our office has 24/7 answering service for easy access to the physician for emergencies. If you require after hours care, please call (813)386-3500 and an operator will locate the physician to coordinate your care. One of our providers is available to you ANYTIME after hours for medical EMERGENCIES. Please do not call after hours for routine prescription refills, those will be address during normal office hours.

URGENT CARE:

Florida Medical Clinic also has 2 Urgent Care facilities available to our patients. The facilities are located:

- 1644 Bruce B Downs Blvd., Wesley Chapel, Fl. 33543
- 38135 Market Square, Zephyrhills, Fl. 33542

REFERRALS:

Your insurance plan requires referrals for most services provided outside the Primary Care Physician's office. Our physicians utilize the services of a preferred network of specialist and facilities. It is very important to make sure you have a referral for any service by your Primary Care Physician. Please contact our office for any referral questions.

Sincerely,
Your Primary Care Provider

**PATIENT INFORMATION**

FIRST NAME _____ MIDDLE _____ LAST NAME _____
LOCAL ADDRESS _____ DATE OF BIRTH ____/____/____ SEX ____
CITY _____ STATE _____ ZIP _____ EMAIL ADDRESS _____
SOCIAL SECURITY _____ CELL PHONE () _____
ETHNICITY: ___ NOT HISPANIC/LATINO ___ HISPANIC/LATINO ___ REFUSED HOME PHONE () _____
RACE: ___ AMERICAN INDIAN/ALASKA NATIVE ___ ASIAN ___ WHITE WORK PHONE () _____
___ BLACK/AFRICAN AMERICAN ___ NATIVE HAWAIIAN/OTHER PACIFIC ISLANDER REFERRING PHYSICIAN _____
___ OTHER ___ OTHER SPECIFIED _____ PRIMARY PHYSICIAN _____
PREFERRED LANGUAGE _____ PHONE () _____
___ MARRIED ___ SINGLE ___ WIDOWED ___ DIVORCED EMPLOYER _____
___ EMPLOYED ___ RETIRED ___ FULL TIME STUDENT ADDRESS _____

PERMANENT ADDRESS

ADDRESS _____ CITY _____ STATE _____ ZIP _____

EMERGENCY CONTACT

NAME _____ HOME PHONE () _____
RELATIONSHIP _____ WORK PHONE () _____

IS THE PATIENT THE FINANCIALLY RESPONSIBLE PARTY? ☐ YES ☐ NO **IF NO PLEASE COMPLETE THIS SECTION**

RELATIONSHIP _____ SEX _____ DAYTIME PHONE () _____
FIRST NAME _____ MIDDLE _____ EMPLOYER _____
LAST NAME _____ ADDRESS _____
ADDRESS _____ CITY _____ STATE _____ ZIP _____
CITY _____ STATE _____ ZIP _____

IS THE REASON FOR YOUR VISIT THE RESULT OF AN ACCIDENT? ☐ YES ☐ NO **IF YES PLEASE COMPLETE THIS SECTION**
NOTE: NOT ALL FMC OFFICES ACCEPT AUTO OR WORKMAN COMPENSATION PATIENTS.

PLEASE CHECK WHICH TYPE OF ACCIDENT: ☐ WORKMAN COMPENSATION ☐ AUTOMOBILE ☐ OTHER

DATE OF ACCIDENT ____/____/____ Place of accident _____ How did accident happen? _____

CLAIM # _____ CLAIM REPRESENTATIVE/ADJUSTER _____

IF WORKMAN COMPENSATION PLEASE COMPLETE THIS SECTION

EMPLOYER NAME _____ EMPLOYER PHONE() _____
ADDRESS _____ CITY _____ STATE _____ ZIP _____

INSURANCE INFORMATION

PLEASE PROVIDE YOUR INSURANCE CARD TO THE RECEPTIONIST

INSURANCE COMPANY _____ INSURED'S DOB _____
INSURANCE/CARD HOLDER'S NAME _____ RELATIONSHIP _____
ID# _____ GROUP # _____ PHONE () _____

SECONDARY INSURANCE INFORMATION

INSURANCE COMPANY _____

INSURANCE/CARD HOLDER'S NAME _____ RELATIONSHIP _____
ID# _____ GROUP # _____ PHONE () _____
SIGNATURE _____ DATE _____



FLORIDA MEDICAL CLINIC, P.A.
Your Life, Our Specialty

Consent for Purposes of Treatment, Financial Responsibility and Health Care Operations

I consent to the use or disclosure of my protected health information by Florida Medical Clinic, P.A. for the purpose of diagnosing or providing treatment to me, obtaining payment for my health care bills or to the conduct health care operations of Florida Medical Clinic, P.A. I understand that diagnosis or treatment of me by Florida Medical Clinic, P.A. may be conditioned upon my consent as evidenced by my signature on this document.

My "protected health information" means health information, including my demographic information, collected from me and created or received by my physician, another health care provider, a health plan, my employer or a health care clearinghouse. This protected health information relates to my past, present or future physical or mental health or condition and identifies me, or there is a reasonable basis to believe the information may identify me.

I understand I have a right to review the Florida Medical Clinic, P.A. Notice of Privacy Practices prior to signing this document. The Florida Medical Clinic, P.A. Notice of Privacy Practices has been provided to me. The Notice of Privacy Practices describes the types of uses and disclosures of my protected health information that will occur in my treatment, payment of my bills or in the performance of health care operations of Florida Medical Clinic, P.A. The Notice of Privacy Practices for Florida Medical Clinic, P.A. is also provided at 38135 Market Square, Zephyrhills, FL 33542. This Notice of Privacy Practices also describes my rights and the duties of Florida Medical Clinic, P.A. with respect to my protected health information. Florida Medical Clinic, P.A. reserves the right to change the privacy practices that are described in the Notice of Privacy Practices.

Lifetime Authorization: By signing below I authorize any holder of medical or other information about me to release to the Social Security Administration and Health Care Financing Administration or its intermediaries or carriers, or to the billing agent or this physician or supplier, any information needed for this or a related Medicare claim. I permit a copy of this authorization to be used in place of the original, and request payment of medical insurance benefits to myself or to the party who accepts assignment. The original authorization will be kept on file by Florida Medical Clinic, P.A.

I may obtain a revised Notice of Privacy Practices by requesting in writing from Florida Medical Clinic, P.A. or asking for one at the time of my next appointment.

Financial Responsibility

This is an agreement between Florida Medical Clinic, P.A., a Florida Corporation, as a creditor, and the Patient/Debtor named on this form.

In this agreement the words "I," "you," "your," and "yours" mean the Patient/Debtor. The word "account" means any account that has been established in your name to which charges are made and payments credited. The words "we," "us," and "our" refer to Florida Medical Clinic, P.A. (FMC) and/or its affiliated entities.

Insurance: Insurance is a contract between you and your insurance company. In some cases exact insurance benefits cannot be determined until the insurance company receives the claim. Although we may estimate what your insurance company may pay, it is the insurance company that makes the final determination of your eligibility and benefits. Please understand that insurance reimbursement can be delayed for multiple reasons. In fact, insurers will routinely stall, deny, and reduce payment. Insurers routinely process claims resulting in additional invoicing at no fault of FMC. We will NOT under any circumstance falsify or change a diagnosis or symptom in order to convince an insurer to 'pay' for care that is not covered, nor do we delete or change the content in the record that may prevent, or cause, it to be considered covered.

_____ Initials HMO Plans: Any co-payments required by an insurance company must be paid at the time of service. Should FMC render services and I am unable to pay my co-payment at the time of service, I understand that I may be billed an administrative fee.



_____ Initials PPO Plans: FMC has agreed to accept the discounted rate from your plan, and we will estimate balances to the best of ability. However, since these are estimates only, I understand that any remaining balances due to deductibles, co-insurance, and non-covered claims are my responsibility to pay FMC. Your appointment may be rescheduled if your estimated amount due is not paid at check in.

_____ Initials Missed Appointment Fee: I understand that *Appointment Reminders are a courtesy*. Failure to show up for, or cancelation of an appointment with less than 24 hour notice (48 hour notice for FMC Ambulatory Surgery Center procedures), may result in a no show fee assessed to my account. The no show fee varies by FMC practice location and is subject to change. This fee must be paid before a new appointment is scheduled. Patients with three missed appointments may be discharged from the FMC practice location.

_____ Initials after Hours Services: Please be advised additional fees may be subject for services rendered after hours, which includes evenings (after 5pm), weekends, and holidays.

_____ Initials Administrative Charges: I understand that additional administrative charges may apply for items such as the completion of medical forms, telephone consultations, and physician letters.
(This is not an exhaustive list)

Guarantee of Payment:

For value received, including but not limited to the services rendered, I agree to guarantee and promise to pay FMC all charges and expenses incurred in my treatment, including those expenses not covered by any insurance policy presently in force, including any co-payment and/or deductible. Unless specifically agreed in writing, all charges shall be paid at discharge or upon presentation of the first bill by FMC. Unpaid accounts shall bear interest at the maximum rate provided by Florida law. I understand and agree that if FMC is required to bring a claim or file an action to enforce this agreement, FMC shall be entitled to recover from me its reasonable attorney's fees, expert fees, court costs, and any other costs of collection, in addition to the amount owed FMC for its services. Based on permissible purpose under the Fair Credit Reporting Act, FMC reserves the right to run a credit report for the sole purpose of determining my ability to meet incurred expenses directly related to my treatment.

Payments received will be posted to the oldest outstanding balance on your account.

Returned Checks: A Returned check will result in a service fee based on the face value of the check and may require all future payments to be made by cash or credit card. A collection agency may be used in the recovery of debt attributed to returned checks, in addition to the payment of the check plus any court cost, reasonable attorney fees and any bank fees incurred by the payee in taking action as pursuant to *Florida Statute 68.065*.

Divorce, Dependent and Child Custody Cases: Regarding divorce, the presenting guardian accompanying the person (minor or disabled adult) who receives care at FMC is responsible for payment of copays, co-insurance and/or deductibles at the time of service.

Assignment of Benefits:

I hereby assign, grant and transfer to FMC, now and in the future, all of my rights and interest in the following: (a) Any and all benefits now or in the future owed or receivable by me or on my behalf from any insurer, health maintenance organization, PPO, employer health benefit plan or other third-party payer for those costs I incur in receiving services from FMC. The included insurance policies and insurer would include, but are not limited to, health, auto, UM and PIP; and (b) Any and all monies or other benefits paid or payable to me and/or my attorneys from any settlement, judgment or verdict which is obtained as a result of the injury or medical condition for which my debt to FMC was or is to be incurred. I further authorize, request and direct any and all assigned insurers to pay directly to FMC the amount due me in any potential or pending claim for medical benefits under the respective policies, expressly including all PIP policies. I agree that should the amount received by FMC be insufficient to cover the entire expense of service, including the co-payment and the deductible, I will be personally responsible for payment of the difference. I also understand and agree that if the nature of the services rendered by FMC are not covered by said insurance policy, I am responsible to FMC for payment of the entire bill.

_____ Initials

Ownership Disclosure

I understand that Florida Medical Clinic, P.A. is a physician-owned medical practice comprised of the offices of primary care physicians, specialty care physicians and associated ancillary services. These ancillary services include laboratory, pathology, radiology/diagnostic, physical therapy, pharmacy and ambulatory surgery center services. During the course of my care, I may be referred to one or more of these ancillary departments. I have the right to choose where to receive these services. I understand I am not obligated to receive these services at a Florida Medical Clinic ancillary department.

Acknowledgement of Receipt Notice of Privacy Practices

I acknowledge that I have received a copy of Florida Medical Clinic's Notice of Privacy practices, which describes how FMC will use and protect my health information. This Notice describes my rights under the Health Insurance Portability and Accountability Act (HIPAA) and FMC's policies on use and disclosure of my protected health information.

Name of Patient

Name of Guardian or Personal Representative

Signature of Patient

Signature of Guardian or Personal Representative

Date

Florida Medical Clinic, P.A.

Cg / FMC Consent for Treatment, Financial Responsibility & Health Care Operations



38135 Market Square
Zephyrhills, FL 33542

AUTHORIZATION TO COMMUNICATE PROTECTED HEALTH INFORMATION (PHI) via ELECTRONIC MEANS

PATIENT INFORMATION		
Last Name	First Name	Middle Initial
DOB	Phone#	
COMPLETE ONLY IF THE PERSON AUTHORIZING COMMUNICATION IS <u>NOT</u> THE PATIENT		
Name of Representative		
Relationship to Patient (parent, health proxy, etc.)	Phone #	
Email Address		
I AUTHORIZE FLORIDA MEDICAL CLINIC, LLC TO COMMUNICATE WITH ME VIA THE FOLLOWING ELECTRONIC MEANS:		
METHOD	CONTACT INFORMATION	
<input type="checkbox"/> TEXT		
<input type="checkbox"/> EMAIL		
<input type="checkbox"/> VIDEO CONFERENCE		
<input type="checkbox"/> I do not authorize Florida Medical Clinic, LLC to communicate with me via electronic means		
This Authorization to Communicate PHI via electronic means expires		
<input type="checkbox"/> Upon written revocation <input type="checkbox"/> Other		
COMPLETE ONLY IF THE PERSON AUTHORIZING COMMUNICATION IS <u>NOT</u> THE PATIENT		
<p>I understand by selecting the method of communication above and signing below, I authorize Florida Medical Clinic, to share/communicate PHI information via electronic means to myself or my designated representative described above.</p> <p>I understand Florida Medical Clinic may communicate to me information such as when I have an upcoming appointment, services recommended by my doctor (i.e. flu shot), medication refills, new services offered, financial information or statements and new locations/providers at Florida Medical Clinic.</p> <p>I understand that according to HIPAA Privacy Rule § 164.501, Florida Medical Clinic cannot sell or distribute my communication method or information with any third-party without my prior consent.</p> <p>I understand that, by federal law, the Florida Medical Clinic may not use or disclose my health information without my authorization, except as provided in Florida Medical Clinic's Notice of Privacy Practices.</p> <p>I hereby release Florida Medical Clinic and its employees from any and all liability that may arise from the release of information as I have directed.</p> <p>I understand emailing and texting are not secure forms of communication and I release Florida Medical Clinic from any liability.</p> <p>I understand that I have the right to revoke this Authorization at any time, if I do so, it must be in writing and address it to the person or institution named above. The revocation will not apply to any information already released as a result of this authorization.</p> <p>I understand that I may refuse to sign this Authorization to communicate PHI via electronic means and that I cannot be denied or refused treatment, payment, enrollment in a health plan, or eligibility for benefits if I refuse to sign.</p>		

Notice of Billing Efforts Conducted Via Electronic Means
I understand that in its regular course of billing and collection efforts, Florida Medical Clinic LLC may communicate with me via electronic means and that any phone number (including cellular phone numbers) and/or email address provided to Florida Medical Clinic LLC may be used for these purposes. I consent to the use of e-mail, text or automated voicemail communication by Florida Medical Clinic, LLC if I have any balances due on my account, regardless of my Preferred Contact selection(s) for communication of protected health information (PHI) via electronic means. I understand that contacts may be made as a direct dial call or through the use of email, text messages, pre-recorded or artificial voice messages, and/or the use of an “automated telephone dialing system” or “autodialer”. I understand that message and data rates may be assessed by my mobile provider. By signing this form, you represent that you are the cellular subscriber or customary user with respect to the cellular number(s) provided and that you have the authority to provide consent..
Signature _____ Date _____
Print Name: _____ Signature by: <input type="checkbox"/> Patient <input type="checkbox"/> Legal Guardian <input type="checkbox"/> Proxy <input type="checkbox"/> Legal Representative

Florida Medical Clinic, P.A.
Authorization to Verbally Share Protected Health Information

Patient Name:	Second Form of Identification (DOB/Account#)
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I authorize FLORIDA MEDICAL CLINIC to verbally share protected health information with the following persons:

Last Name	First Name	Relationship	Phone #
1.			
2.			
3.			

This includes (please check all areas that apply)

- | | |
|---|--|
| <input type="checkbox"/> All Medical Information | <input type="checkbox"/> Hospital Information |
| <input type="checkbox"/> Lab Results | <input type="checkbox"/> Insurance Information |
| <input type="checkbox"/> X-ray Results | <input type="checkbox"/> Dialysis Clinic Information |
| <input type="checkbox"/> Medication (Rx Renewal and Pickup) | <input type="checkbox"/> Appointment Information |
| <input type="checkbox"/> Telephone Consults | <input type="checkbox"/> Other (please specify) |

This authorization will be in effect until authorization is revoked.

Patient's Signature _____ Date _____

FMC Personnel _____ Date _____